



CASE STUDY

BADER MARTIN





THE STORY

Bader Martin is an accounting and consulting firm. Founded in 1990, Bader Martin provides business counseling, financial statement services, compliance reports, internal control studies, and tax return preparation.

THE CHALLENGE

Before Cloud Management Suite, Bader Martin used WSUS and manual updates to patch over 105 laptops and desktops (with 15 servers). Some of the biggest hardships for Bader Martin were third-party patching, solution simplicity, and centralization.

THE MAIN ISSUES



**THIRD-PARTY
PATCH MANAGEMENT**



**LACK OF
CENTRALIZED SOLUTION**



**TOO MUCH
USER-INTERACTION**

WHY CLOUD MANAGEMENT SUITE?



GREAT INTERFACE

A beautiful console can make all the difference. With a stunning layout and excellent features to accompany it, Cloud Management Suite offered a seamless, efficient user experience for Bader Martin.

EASY TO USE

Without having to manually patch updates, IT systems management is now simple and centralized for Bader Martin. They can automatically keep desktops, laptops and remote users up-to-date with security patches and software updates.



CUSTOMER SERVICE

Cloud Management Suite has a dedicated support team to address your needs. When asked about the top benefits of our solution, Bader Martin mentioned our “great tech support” as a key factor to their success.



CENTRALIZED TOOLSET

For Bader Martin, it was crucial to have a solution with the features of many different types of software. The power of our solution as a “one-stop shop” is simplicity and efficiency.





As a one-stop solution, Cloud Management Suite made it easier to do our jobs. It is easy to create tasks and update third-party software with little to no user interaction needed.

KEVIN SILIS, SYSTEMS ADMINISTRATOR

EXPLORING THE BENEFITS

With a predictive patch management solution, Cloud Management Suite opened up a new world of IT productivity and efficiency for Bader Martin's team. Their team was amazed at how quickly they were able to start deploying patches and updates.

According to Kevin Silis, systems administrator for Bader Martin, Cloud Management Suite "made it easier to do our jobs." A key benefit of the solution is its adaptability and flexibility within IT environments.

Bader Martin also mentioned our "great tech support" as a significant benefit of Cloud Management Suite. Cloud Management Suite offers customizable support services that are designed to help customers with a strategic partnership approach. Our enhanced support offerings are modular in nature, allowing the service commitment to be fully customized to address your needs.

Whether you're installing a VRep or configuring your system, our team is always here to help.

ABOUT US

Cloud Management Suite allows you to get the complete picture of your entire IT environment from the cloud. Automatically discover network devices, remotely deploy software applications and automate patch management. A single web-based console allows access to any device from anywhere.

Headquartered in Aliso Viejo, California, Cloud Management Suite is a growing and dynamic organization with offices in four countries and 12 partners in nine countries. For more information about Cloud Management Suite and how we've revolutionized IT systems management, visit www.cloudmanagementsuite.com.



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