

# SOFTWARE UPDATE SERVICES

FOR WINDOWS, LINUX & THIRD-PARTY SOFTWARE

PREMIUM SERVICE



## REDUCE THE RISK HASSLE & EXPENSE OF PATCHING

Our expert patch management team provides reliable support with detection and remediation for Windows, Linux and third-party software updates. We work closely with you to provide safe and efficient endpoint security with your own systems management tool or Cloud Management Suite.



### IDENTIFY

Our patch management team scans and identifies the top patches for your environment.



### TEST

Tests are performed within the customer's environment on their respective test systems.



### DESIGN

Planning during onboarding will be provided with scope of the patching service documented.



### INFORM

As part of our service, missing patch reports will be available from Cloud Management Suite.



### SCHEDULE

We deploy patches to the agreed schedule and Zero-Day patches within 7 business days.



### REPORT

Patch reports are available from CMS along with a quarterly review with your Account Manager.

## EXPERIENCE THE BENEFITS

Backed by IT professionals with years of experience, our team is here to keep your environment secure. Have peace of mind knowing your endpoints are protected from Zero-Day attacks while maintaining compliance with PCI-DSS and security audits if required. Our clients are always our #1 focus.

**CALL**

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UK: +44 (0) 1256-806567

**CONNECT**

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Our expert patch management team provides reliable support with detection and remediation for Windows, Linux and third-party software updates. We work closely with you to provide safe and efficient endpoint security with your own systems management tool or Cloud Management Suite.



### IDENTIFY

Our team handpicks the top patches based on security alerts, industry best practices ranked by severity and exposure. Tailored to deploy patches quickly while mitigating risk.



### TEST

We work dilligently to perform complete and thorough tests within a simulated virtual environment using virtual machines in your own IT environment.



### DESIGN

Planning during onboarding will be provided with the full scope of the patching service documented. In addition, changes to the schedule are permitted.



### INFORM

As part of our services, missing patch reports will be available from Cloud Management Suite. These reports can also be emailed weekly if needed.



### SCHEDULE

We deploy patches to the agreed schedule with post deployment review during business hours. Deployment of Zero-Day patches occur within 2 business days.



### REPORT

Patch reports will be available from Cloud Management Suite and emailed weekly. You will also receive a monthly review with your Account Manager and Head of Services.

## EXPERIENCE THE BENEFITS

Backed by IT professionals with years of experience, our team is here to keep your environment secure. Have peace of mind knowing your endpoints are protected from Zero-Day attacks while maintaining compliance with PCI-DSS and security audits if required. Our clients are always our #1 focus.

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