



CASE STUDY
TM WIRELESS



THE STORY

TM Wireless is the largest T-Mobile partner in the Southwest region with all stores conveniently located throughout Southern California. Founded in 2004, the company's business includes the wholesale distribution of electronic parts and electronic communications equipment.

THE CHALLENGE

Before switching to Cloud Management Suite, TM Wireless was using VNC to remotely access desktops one at a time. They did not have any way to efficiently deploy patches to their environment. With 330 devices and more to come, TM Wireless needed a new IT strategy.

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As our company grows, we were looking for the program that can push updates to all of our devices at once instead of one at a time.

Cloud Management Suite saved us so much time.

CHRIS KIM, IT OPERATIONS MANAGER

WHY CLOUD MANAGEMENT SUITE?



EFFICIENCY

Previously a laborious and time-consuming process, patch management is now simple and streamlined for TM Wireless. Software updates can be rolled out at once instead of one device at a time, saving a significant amount of time and energy.



SUPPORT

We have a dedicated support team to address your needs. When asked about the biggest benefits of our solution, TM Wireless said that customer service was a driving factor in making the switch to Cloud Management Suite.



SIMPLICITY

TM Wireless needed a simple, centralized solution. Without the burden of traditional systems management, Cloud Management Suite is a one-stop shop with every feature you need to efficiently and proactively manage your environment.



COMPLIANCE

Cloud Management Suite makes compliance with HIPPA, PCI, NCUA/FFIEC easy. With more than just compliance on their plate, TM Wireless needed a systems management solution that could safeguard data and prevent security breaches.

EXPLORING THE BENEFITS

After experiencing a free trial of Cloud Management Suite, TM Wireless realized the product was an ideal solution for its IT environment. Within 15 minutes, Chris Kim, IT Operations Manager for TM Wireless, was able to deploy patches and updates to his IT environment, a process that would normally take days.

TM Wireless was stuck in the cycle of manually patching devices one by one. Although this is a tedious process, it is actually an extremely common case for IT managers. By reevaluating your approach to patching, you can create big changes to your IT strategy.

Predictive and advanced patch management is the key to preventing vulnerabilities. With this method, your IT management tool finds and fixes threats before you do. This simple but powerful approach automatically keep desktops, laptops and remote users up-to-date with security patches and software updates from Microsoft and third-party vendors.

PATCH EVERYTHING



WINDOWS



MAC



LINUX



THIRD-PARTY



DESKTOPS



LAPTOPS



SERVERS



LEGACY OS



VIRTUAL MACHINES



IOT DEVICES

ABOUT US

Cloud Management Suite allows you to get the complete picture of your entire IT environment from the cloud. Automatically discover network devices, remotely deploy software applications and automate patch management. A single web-based console allows access to any device from anywhere.

Headquartered in Aliso Viejo, California, Cloud Management Suite is a growing and dynamic organization with offices in four countries and 12 partners in nine countries. For more information about Cloud Management Suite and how we've revolutionized IT systems management, visit www.cloudmanagementsuite.com.



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